

SMART COMPLAINT MANAGEMENT

a web + mobile application for

- e-services to local authority
- respond + update complaints
- log complaints



FEATURES

- RESPONSIVE WEB DESIGN [all devices]
- GEO LOCATION BASED
- CLOUD BASED SYSTEM
- CROWD SOURCING



BENEFITS

- ORGANIZE DATABASE
user data can be update from time to time.
- INTERACTIVE COMPLAINT MANAGEMENT
all complains can be viewed in a map and list.
- SAVE COST + TIME
complains are sent directly to PIC for each local authorities to be solved.
- WELL MANAGE REPORT
received complains that have been solved by PIC's are organized in a report and be part of system records.

WEB MODULES



- FOR LOCAL AUTHORITY



MOBILE APP



- FOR CITIZEN



initiated by :

in collaboration with :

SMART FACILITY MANAGEMENT

a web + mobile application to

- manage facilities
- manage contractors (maintenance)
- manage bookings



FEATURES

- RESPONSIVE WEB DESIGN [all devices]
- GEO LOCATION BASED
- CLOUD BASED SYSTEM



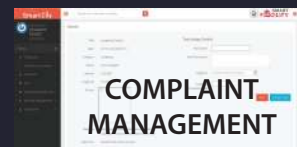
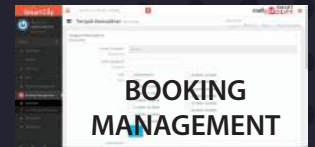
BENEFITS

- SHORTEN TASK DELEGATION PROCESS
identify contractor according to each area.
- EFFICIENT FACILITIES MANAGEMENT
all facilities are grouped into one platform.
- EFFECTIVE COMPLAINT ORGANIZATION
complaint received are monitored systematically.
- WELL ORGANIZED BOOKING SYSTEM
booking of facilities and payment procedures are well supervised.

WEB MODULES



- FOR LOCAL AUTHORITY



MOBILE APP



- FOR CONTRACTOR



initiated by :

in collaboration with :

SMART LICENSE ENFORCEMENT MANAGEMENT

a web + mobile application to

- manage premise, license and enforcer location
- manage inspection task



FEATURES

- VALUE ADD FOR EXISTING LICENSE MANAGEMENT
- REDUCE OPERATION TIME & COST
- SIMPLIFY WORKFLOW FOR EXISTING TASK



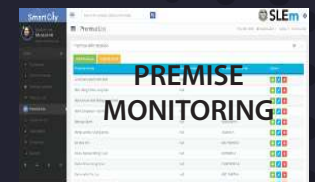
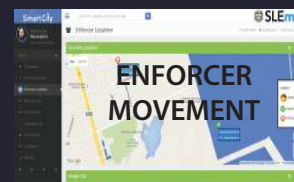
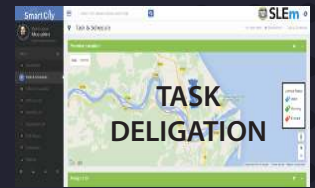
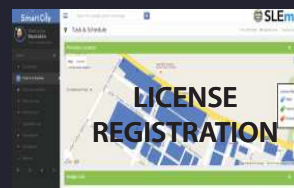
BENEFITS

- ACCURATE DATABASE
premise registered providing updated data
- EFFICIENT TASK MANAGEMENT
task are deligated efficiently to the enforcers
- EFFICIENT WORKING SYSTEM
enforcer movement are being tracked
- OWNERS AWARENESS
latest premise license status are monitored in a system

WEB MODULES



- FOR LOCAL AUTHORITY



MOBILE APP



- FOR ENFORCER

ENFORCER
PROFILE

UPDATE
TASK

VIEW
EXISTING
LICENSES

AD HOC
INSPECTION
FORM

initiated by :

in collaboration with :

SMART WASTE MANAGEMENT

a web + mobile application to

- locate bin location
- manage contractors (maintenance)
- locate maintenance area



FEATURES

- RESPONSIVE WEB DESIGN [all devices]
- GEO LOCATION BASED
- REAL TIME DATA
- INTELLIGENT SENSOR

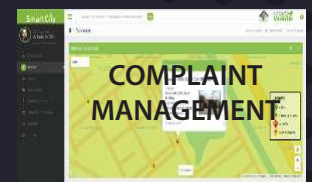
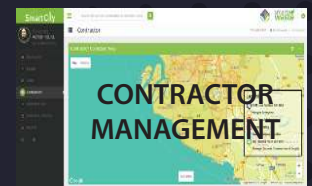
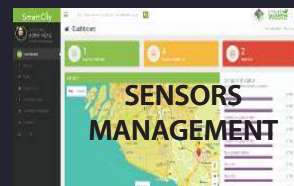


BENEFITS

- SMART WAY OF WORK
smart sensors that can provide real time data
- EFFICIENT CONTRACTOR MANAGEMENT
all contractors are grouped into one platform
- SCHEDULED WASTE COLLECTION
collection of waste are monitored weekly
- PUBLIC AWARENESS
public can complain directly to local authority for any issues related to waste collection or cleaning

WEB MODULES

- FOR LOCAL AUTHORITY



MOBILE APP

- FOR CONTRACTOR

COLLECTION
SCHEDULE

UPDATE
TASK

VIEW
EXISTING
TASK

NAVIGATE
TO DESIRED
LOCATION



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